

Securden Unified PAM

Instructions for upgrading from versions 11.1.7 and above

If you are running Securden Unified PAM version 11.1.7 and above, you can follow the instructions below for upgrading your instance.

Step 1: Take a Backup of the Unified PAM

- ◆ Stop “**Securden PAM Service**” from **services.msc** in all the Secondary Servers.
- ◆ Stop “**Securden PAM Service**” from **services.msc** in the Primary Server.
- ◆ Take a backup copy of the entire Securden installation folder and store it in a secure location.
- ◆ If you are using MSSQL as the backend database, connect to SQL Management Studio and take a backup of the Securden database. If something goes wrong with the upgrade, you will be able to restore it using the backup.

Step 2: Download and Install the Upgrade Pack

You may download the upgrade pack (.sum) available from the [release notes](#) page. Once the patch file is downloaded, follow the steps below to upgrade your Securden instance.

- ◆ Go to **Admin >> Maintenance & Upgrades >> Product Upgrades** of the primary server’s web interface to verify whether the primary instance is ready for upgrading.
- ◆ Once verified, you can follow the upgrade instructions on the web interface.